

PQSS (Product Quality Service Support) Student

Role in a nutshell:

Reporting to	Jason Cutter	Department	Product Quality & Service Support	Grade	5	Location	Burgh Heath	Direct Reports	0
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A bit about the PQSS Student Role :

What you'll be doing :
<ul style="list-style-type: none"> • Developing management level reports to show the quality activity both in the PQ&SS team and in Toyota/Lexus Dealer Network. • Identifying gaps and issues so that they can be addressed, improving the quality of our product and improving the customer experience • Investigating the real world condition behind the data to understand and refine the reporting • Developing a deep understanding of the Toyota Quality Process.

Experience you'll gain :
<ul style="list-style-type: none"> • Report communication to support, real world business and quality process implementation

How we'll support you :
<ul style="list-style-type: none"> • Access to the whole team to provide support and guidance <p>As a manager:</p> <ul style="list-style-type: none"> • One to one guidance and support

How you could stretch this role :
<ul style="list-style-type: none"> • You will be able to develop your own ideas to improve the process and not just the reporting with the potential to present your ideas at senior level in both TGB and Europe.

What you'll get to own :
<ul style="list-style-type: none"> • <i>Responsible for KPI reporting and enhancement of these reports. You will have the freedom to identify opportunities to bring improvement and follow them through to implementation.</i>

Qualifications and experience you'll need :
<p>Essential</p> <ul style="list-style-type: none"> • Good data skills based on excel and presentation of data using standard tools MS office <p>Desirable</p> <ul style="list-style-type: none"> • Interest in motor vehicles

Skills & Behaviours you'll have :
<p>Essential</p> <ul style="list-style-type: none"> • Organized working style and ability to work a Team. <p>Desirable</p> <ul style="list-style-type: none"> • Self-motivated and able to develop independent ideas.